



# BELIZE ELECTRICITY LIMITED

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*August 16, 2021*

## **BEL Provides Update on Unplanned Outage in the Belize District**

Portions of the Belize District have been affected by a series of unplanned outages that have happened over the past three days since Saturday, August 14. Belize Electricity Limited (BEL) fully understands the frustration of customers affected by these outages. We know that you have come to expect a high level of service reliability from us and we apologize for any inconvenience caused by these events. Be assured that our teams are working diligently to address the issues causing these outages.

This evening's outage, which occurred at 5:03 p.m. to West Landivar, Coral Grove, Buttonwood Bay and areas along the Philip Goldson Highway from Mile 2 to Mile 4½, was caused by high voltage power lines coming in contact with a low voltage infrastructure below. Our teams were able to restore power supply to all affected areas at approximately 6:10 p.m.

We, however, continue to investigate an intermittent fault in another part of the system that we suspect may be the root cause of the outage that occurred on Sunday and partly responsible for the outages that occurred on Saturday.

The events over the weekend had caused us to re-arrange how our distribution feeders supply electricity to customers in the affected areas. In an effort to restore the distribution system to its normal supply configuration, a 15-minute power outage will be necessary on Tuesday, August 17, 2021 from 6:00 a.m. to 6:15 a.m.

The Company maintains an ongoing system maintenance program to minimize occurrences of power outages. In instances where unplanned outages do occur, our objective is to respond diligently in order to minimize the impact and duration of such outages.

We highly appreciate the privilege our customers have given us to serve them and we thank customers for their patience during these unplanned events. We also thank our staff for their steadfast dedication and diligence in resolving these issues.

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